

Quality Policy Statement

Isolatek International is committed to research, innovation, development and the manufacturing of passive fireproofing. Our dedication to life safety drives us to develop industry leading technology, and we further seek to apply this commitment to industries and applications where a perceived opportunity exists or must be developed.

There is a commitment by the company to provide these products and services to customer agreed requirements within specified delivery periods to achieve total customer satisfaction. This is in accordance with ISO 9001:2008.

The company is committed to continued improvement of products and service provided. This commitment also extends to continuously improving the effectiveness of the Quality Management System, thus ensuring we strive to achieve optimum quality, reliability, service and efficiency.

General Objectives:

- A satisfied customer, internal or external.
- Close relationships with customers that lead to a clear understanding of requirements and a timely response to fulfill those needs.
- Close relationships with our suppliers so they understand our needs and we understand theirs.
- Efficient use of resources, planning and sound management.
- Reduction of non-conformation as a result of good planning and good manufacturing practices. Our activities are planned around the prevention of defects and waste.

The Management of Isolatek International is committed to active participation in the implementation and review of the Quality Management System and a corporate climate which encourages excellence through continuous improvement. This policy is reviewed annually for its continued sustainability.

Signed: _____


Eric Haaijer
Chief Executive Officer

Date: October 23, 2015